



CLAIM FORM

- 1) Please provide the wheelset model, date of purchase and the registered serial number of the affected wheel(s).
- 2) Please snap photo of the affected wheel , overall view (both sides), the serial numbers laminated inside the rims, and clearly must how the condition of the wheel is not damaged due to road rash / accident
- 3) Please remove the carbon brake pads and snap a photo clearly showing the pad braking surface alignment is properly installed. (Please snap the original pads which is supplied by Sicasso)
- 4) If possible, snap some pics of the affected bike of which the wheel is mounted-on to show there isn't any sign road rash / accident mark that may cause the wheel damage.

Please DO NOT send wheel to us until we confirm to do so. Please present evidence as outlined below & we will process your claim as quickly as possible. Note all FOC warranty replacement is only applied to parts whereby all postage and handling expenses are the clients. Where possible we will supply temporary wheel (ex-demonstration) for your use.

1. SERIAL No (photo)

A large, empty rectangular box with a thin black border, intended for a photograph of the wheel's serial number.

2. Whole rim (Photo)

A large, empty rectangular box with a thin black border, intended for a photograph of the entire wheel rim.

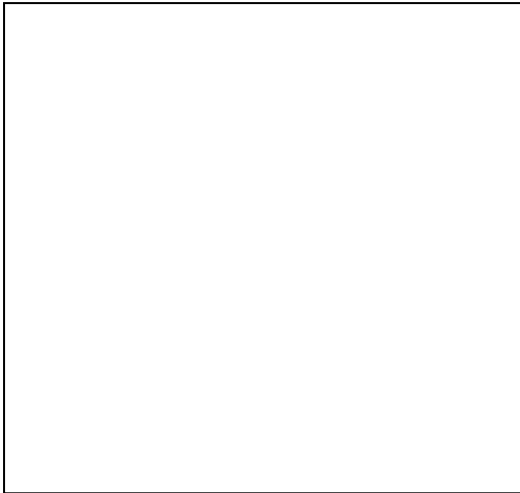
2b. Whole Rim Reverse side

A large, empty rectangular box with a thin black border, intended for a photograph of the reverse side of the wheel rim.

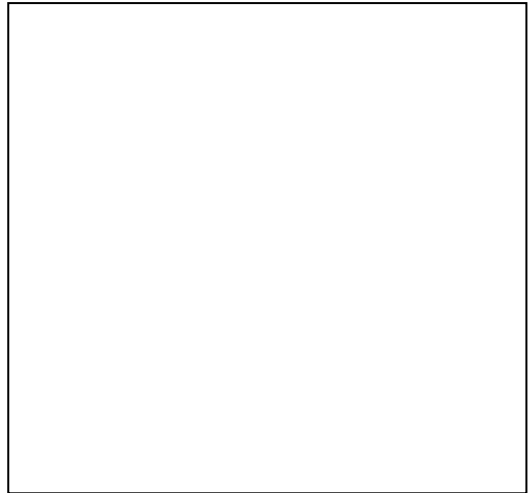
3. Damaged area (photo)

A large, empty rectangular box with a thin black border, intended for a photograph of any damage on the wheel.

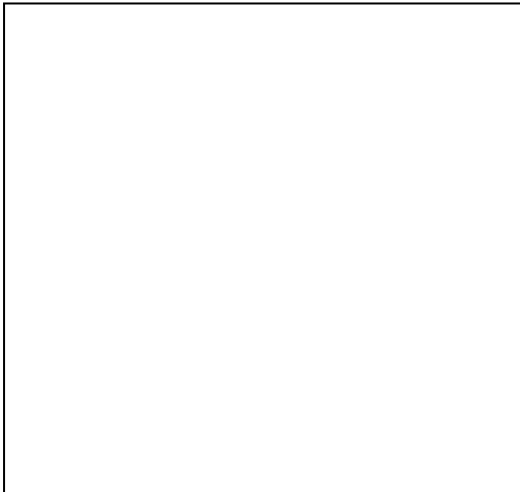
3b Damage (photo)



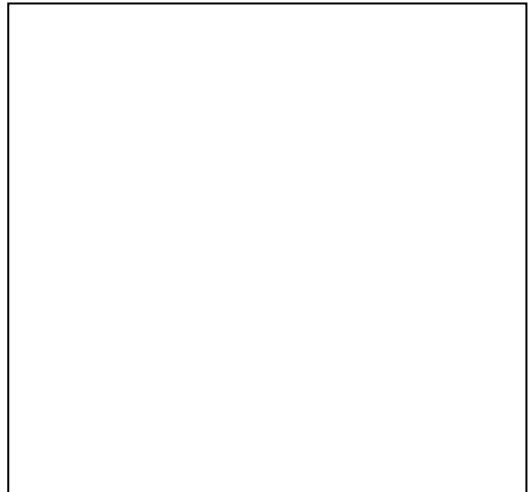
4. Top view (Photo)



4b. Damage (photo)



5a. Brake Pads side view



5b Brake pads. (On bike photo)



5c Brake pads (off bike)



DAMAGES:

Describe the damage & indicate how it occurred

Rider Information:

Name: _____

Address: _____

Telephone: _____

Weight: _____

Sex: M/F

Wheels: Model: _____ Serial No. Front _____ Rear _____

Date Of Purchase: _____

Other Information:

Terrain ridden: _____

Kilometers: _____

Tyre Pressure: _____

Additional Comments:

